Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

# IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

200271		143001427						
Study Area Code (SAC An Eligible Telecommunicat	•	Service Provider Identification Number (SPIN) a certification form for each SAC through which it provides Lifeline service).						
2018	WV	CITIZENS MOUNTAIN STATE TEL						
Recertification Year	State	ETC Name						
N/A		FRONTIER COMMUNICATIONS CORPORA						
DBA, Marketing, or Ot (If same as ETC name, list "N		Holding Company Name (If same as ETC name, list "N/A" Do not leave blank)						
(If same as ETC name, list "N								
es the reporting comparide a list of all ETCs that are	VA" Do <u>not</u> leave blank)  In y have affiliated ETCs?  The affiliated with the reporting ETC ection 3(2) of the Communications	(If same as ETC name, list "N/A" Do not leave blank)  Yes  No    , using page 4 and additional sheets if necessary. Affiliation shall be						
es the reporting compa vide a list of all ETCs that are rmined in accordance with So s or controls, is owned or con	VA" Do <u>not</u> leave blank)  In y have affiliated ETCs?  The affiliated with the reporting ETC ection 3(2) of the Communications	(If same as ETC name, list "N/A" Do not leave blank)  Yes  No    No  Affiliation shall be seed to see the see the see the seed to see the see						

### ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🔘

No 🔯

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

### Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make	this certification for t	the Study Area	. Code listed
ahove			

	JCM	
Initial		

## Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

#### **Annual Recertification**

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	10	18	17	24	13	9	6	9	12	7	1	11	137
B.	0	0	0	0	0	0	0	0	0	0	0	0	0
C.	10	18	17	24	13	9	6	9	12	7	1	11	137

### Recertification Methods

#### State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	0	0	0	0	0	0	0

E. Name of the data source(s) used to verify consumer eligibility:

#### **ETC Direct Contact**

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
F.	0	0	0	0	0	0	0	0	0	0	0	0	0

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
G.	0	0	0	0	0	0	0	0	0	0	0	0	0

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
H.	0	0	0	0	0	0	0	0	0	0	0	0	0

#### Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	10	18	17	24	13	9	6	9	12	7	1	11	137

J.	Name of third party	administrator used to	verify subscriber	eligibility:
----	---------------------	-----------------------	-------------------	--------------

USAC

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
K.	2	3	1	8	3	2	1	. 0	1	1	1	3	26

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	8	15	16	16	10	7	5	9	11	6	0	8	111

### Certification:

### Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial	

#### Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting

to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make thic certification for the SAC(s) listed above.
Initial
Recertification Method: Third Party
I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an
administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s)
listed above.

# Initial JCM

#### No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

## Initial \_\_\_\_\_

M = (G+K)	N = (D+F+I)	O = M/N*100
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
26	137	18.98%

## Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed, Jessica C. Matushek Director, Accour Signature of Officer jessica.matushek@ftr.com Email Address of Officer Christine Burke Person Completing This Certification Form

Jessica C. Matushek Director, A Printed Name and Title of Officer Jan 29, 2019 Date 585-777-6719 Contact Phone Number

SAC	Name
135200	The Southern New England Telephone Company
150072	Frontier Communications of AuSable Valley Inc.
150100	Frontier Communications of New York Inc.
150110	OGDEN TELEPHONE COMPANY
150121	Frontier Telephone of Rochester Inc.
150122	Frontier Communications of Seneca Gorham Inc.
150128	Frontier Communications of Svivan Lake Inc.
154532	CITIZENS TELECOMMUNICATIONS COMPANY OF N
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF N
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF N
170149	Frontier Communications of Breezewood LLC
	Frontier Communications of Canton LLC
170152	Commonwealth Telephone Company
170161	Frontier Communications of Pennsylvania LLC
170168	Frontier Communications of Lakewood LLC
170178	Frontier Communications of Oswayo River LLC
170194	CITIZENS MOUNTAIN STATE TEL
200271	Citizens Mountain State Tel
204338	Citizens Mountain State Tel
204339	Frontier West Virginia Inc.
205050	Frontier Communications of the South LLC
210318	Frontier Florida LLC
210328	Frontier Communications of Fairmount LLC
220362	Frontier Communications of Georgia LLC
220387	Frontier Communications of the Carolinas Inc.
230479	Frontier Communications of the Carolinas Inc.
230509	Frontier Communications of the Carolinas Inc.
240479	Frontier Communications of the Carolinas Inc.
240526	Frontier Communications of the Caronnas has
250301	Frontier Communications of Alabama LLC
250306	Frontier Communications of the South LLC
250318	Frontier Communications of Mississippi Inc.
280460	CITIZENS TEL OF VOLUNTEER STATE
290580	CITIZENS TEL OF VOCUNTEERSTATE CITIZENS TEL OF TENNESSEE LLC
294336	Frontier North Inc.
300615	Frontier Communications of Michigan Inc.
300682	Frontier Communications of Michigan Inc.
310682	Frontier North Inc.
310695	Frontier Midstates Inc.
313033	
320750	Frontier Communications of Indiana Inc.
320772	Frontier North Inc.
320779	Frontier North Inc.
320828	Frontier Communications of Thorntown Inc.
323034	Frontier Midstates Inc.
330870	RHINELANDER TEL CO
330886	Frontier North Inc.
330891	Rhinelander Tel Co
330912	Frontier Communications of Mondovi LLC
330940	Rhinelander Tel Co
330941	Rhinelander Tel Co

330964   Fro   330967   Fro   340998   Fro   341011   Fro   341015   Fro   341036   Fro   341038   Fro   341055   Fro   341061   Fro   341067   Fro   341073   Fro   341079   Fro   341183   CIT   341079   Fro   341183   CIT   361127   Fro   361123   CIT   361123   CIT   361123   CIT   371128   CIT   371128   CIT   371128   CIT   342080   Fro   442154   Fro   452172   CIT   452302   Fro   454426   CIT   454449   NA   472416   Fro   474427   CIT   484322   CIT   4843449   NA   AN   AN   AN   AN   AN   AN   A	ntier Communications - St. Croix LLC ntier Communications of Wisconsin LLC ntier Communications of Viroqua LLC ntier Communications of DePue Inc. ntier Communications of Lakeside Inc. ntier North Inc. ntier North Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuyler Inc. ntier Communications of the Carolinas Inc. ntier Communications of Illinois Inc. ntier Communications of Illinois Inc. ntier Communications - Schuyler Inc. ntier Communications of Illinois Inc.
330964   Fro   330967   Fro   340998   Fro   341011   Fro   341015   Fro   341036   Fro   341038   Fro   341055   Fro   341061   Fro   341067   Fro   341073   Fro   341079   Fro   341183   CIT   341079   Fro   341183   CIT   341079   Fro   361123   CIT   361123   CIT   36123   CIT   36123   CIT   371128   CIT   371128   CIT   452172   CIT   452302   Fro   454426   CIT   454449   NA   472416   Fro   474427   CIT   484322   CIT   484449   CIT   484424   CIT   484424   CIT   484424   CIT   484424   CIT   484424   CIT   484424	ntier Communications of Wisconsin LLC ntier Communications of Viroqua LLC ntier Communications of DePue Inc. ntier Communications of Lakeside Inc. ntier North Inc. ntier Communications of Illinois Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuyler Inc. ntier Communications - Schuyler Inc. ntier Communications of the Carolinas Inc. ntier Communications of Illinois Inc.
330967       Fro         340998       Fro         341011       Fro         341036       Fro         341038       Fro         341055       Fro         341061       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         36123       CIT         36124       CIT         36125       CIT         36126       Fro         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of Viroqua LLC ntier Communications of DePue Inc. ntier Communications of Lakeside Inc. ntier North Inc. ntier North Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. NIZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
340998       Fro         341011       Fro         341036       Fro         341038       Fro         341055       Fro         341061       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         36123       CIT         36124       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of DePue Inc. ntier Communications of Lakeside Inc. ntier North Inc. ntier North Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. NIZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341011       Fro         341036       Fro         341038       Fro         341055       Fro         341061       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         361123       CIT         361367       Fro         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454427       CIT         474427       CIT         484322       CIT         494449       NA	ntier Communications of Lakeside Inc. ntier North Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. NIZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341036       Fro         341038       Fro         341055       Fro         341061       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         361123       CIT         36123       CIT         371128       CIT         42080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier North Inc. ntier North Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341036       Fro         341038       Fro         341055       Fro         341061       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454427       CIT         474427       CIT         484322       CIT         494449       NA	ntier North Inc. ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341038       Fro         341061       Fro         341067       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of Illinois Inc. ntier Communications - Midland Inc. ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341055       Fro         341061       Fro         341067       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications - Midland Inc. ntier Communications of Mt, Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341061       Fro         341067       Fro         341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         36123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of Mt. Pulaski Inc. ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341067       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of Orion Inc. ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341073       Fro         341079       Fro         341183       CIT         343035       Fro         351127       Fro         36123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications - Prairie Inc. ntier Communications - Schuvler Inc. TZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc
341079       Fro         341183       CIT         343035       Fro         351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications - Schuvler Inc. TIZENS TEL OF ILLINOIS INC ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc TIZENS TEL OF MINNESOTA
341183       CIT         343035       Fro         351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	TIZENS TEL OF ILLINOIS INC  Intier Communications of the Carolinas Inc.  INC.
343035       Fro         351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of the Carolinas Inc. ntier Communications of Iowa Inc IZENS TEL OF MINNESOTA
351127       Fro         361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of Iowa Inc IZENS TEL OF MINNESOTA
361123       CIT         361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	IZENS TEL OF MINNESOTA
361367       Fro         367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	
367123       CIT         371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	
371128       CIT         442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	IZENS TEL OF MINNESOTA
442080       Fro         442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	IZENS TEL OF NEBRASKA
442154       Fro         452172       CIT         452302       Fro         454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Southwest Incorporated
452172 CIT 452302 Fro 454426 CIT 454449 NA 472416 Fro 474427 CIT 484322 CIT 494449 NA	ntier Southwest Incorporated
452302 Fro 454426 CII 454449 NA 472416 Fro 474427 CII 484322 CII 494449 NA	IZENS UTILITIES RURAL TEL CO
454426       CIT         454449       NA         472416       Fro         474427       CIT         484322       CIT         494449       NA	ntier Communications of the Southwest Inc.
454449 NA 472416 Fro 474427 CIT 484322 CIT 494449 NA	TIZENS UTILITIES CO
472416       Fro         474427       CIT         484322       CIT         494449       NA	VAJO COMM CO
474427       CIT         484322       CIT         494449       NA	ntier Communications Northwest Inc.
484322 CIT 494449 NA	TZENS TELECOMM CO OF IDAHO
494449 NA	TIZENS TELECOMM CO OF MONTANA
	VAJO COMM CO
	TIZENS TELECOMM CO OF UTAH
	VAJO COMM CO
	ntier Communications Northwest Inc.
	ntier Communications Northwest Inc.
	ntier Communications Northwest Inc.
002110	TIZENS TELECOMM CO OF OREGON
	ntier Communications of the Southwest Inc.
	ntier California Inc.
	TIZENS TELECOMM CO OF CA
	FIZENS TELECOMM CO OF CA
	ntier California Inc.
5,4517	FIZENS TELECOMM CO OF CA. Frontier Communica
	FIZENS TELECOMM CO OF CA
	FIZENS TELECOMM CO OF CA
<u> </u>	ontier Communications of the Southwest Inc.
	NIZENS TEL COMPANY
	HZENS LEL CUMPAN I
5.511.52 	
	TIZENS TEL COMPANY

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

# IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

204338		143001430				
Study Area Code (SAC (An Eligible Telecommunicat		Service Provider Identification Number (SPIN)  c) must provide a certification form for each SAC through which it provides Lifeline service).  Citizens Mountain State Tel				
2018	WV	Citizens Mountain State Tel				
Recertification Year	State	ETC Name				
N/A		FRONTIER COMMUNICATIONS CORPORATI				
DDA, Marketing, or Ot.	noi Dianung Name	riolanig Company Name				
DBA, Marketing, or Ot (If same as ETC name, list "No		Holding Company Name (If same as ETC name, list "N/A" Do not leave blank)  Yes   No				
(If same as ETC name, list "No es the reporting compa vide a list of all ETCs that are rmined in accordance with So	(A" Do not leave blank)  Iny have affiliated ETCs?  In affiliated with the reporting ETC, using the communications Act	(If same as ETC name, list "N/A" Do not leave blank)				
es the reporting compa vide a list of all ETCs that are rmined in accordance with So s or controls, is owned or con	(A" Do not leave blank)  Iny have affiliated ETCs?  In affiliated with the reporting ETC, using the communications Act	(If same as ETC name, list "N/A" Do not leave blank)  Yes  No  O  ing page 4 and additional sheets if necessary, Affiliation shall be . That Section defines "affiliate" as "a person that (directly or indirectly)				

### ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🔘

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

#### Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study A	Area Code	listed
above.		

	JCM
Initial	

#### Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

#### **Annual Recertification**

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- Subscribers de-enrolled prior to recertification attempts
- Total number of subscribers ETC is responsible for recertifying (A-B)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	21	36	20	31	15	13	5	12	15	11	10	16	205
B.	0	0	0	0	0	0	0	0	0	0	0	0	0
C.	21	36	20	31	15	13	5	12	15	11	10	16	205

### **Recertification Methods**

#### State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	0	0	0	0	0	0	0

E. Name of the data source(s) used to verify consumer eligibility:

**ETC Direct Contact** 

Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
F.	0	0	0	0	0	0	0	0	0	0	0	0	0

G. Subscribers who failed to recertify through ETC direct outreach attempt

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
G.	0	0	0	0	0	0	0	0	0	0	0	0	0

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

Ī		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
ĺ	H.	0	0	0	0	0	0	0	0	0	0	0	0	0

#### **Third Party**

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	21	36	20	31	15	13	5	12	15	11	10	16	205

J.	Name of third	party administrato	r used to verify	subscriber	eligibility:

**USAC** 

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

ſ		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
ſ	K.	2	10	6	8	3	5	0	1	4	1	3	4	47

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	19	26	14	23	12	8	5	11	11	10	7	12	158

#### Certification:

#### Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

#### Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial	

### Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial	JCM

#### No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

## Initial \_\_\_\_\_

M = (G+K)	N = (D+F+I)	O = M/N*100
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
47	205	22.93%

### Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 29, 2019

Date

585-777-6719

Contact Phone Number

SAC	Name
135200	The Southern New England Telephone Company
150072	Frontier Communications of AuSable Valley Inc.
150100	Frontier Communications of New York Inc.
150110	OGDEN TELEPHONE COMPANY
150121	Frontier Telephone of Rochester Inc.
150122	Frontier Communications of Seneca Gorham Inc.
150128	Frontier Communications of Svivan Lake Inc.
154532	CITIZENS TELECOMMUNICATIONS COMPANY OF N
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF N
154534	CITIZENS TELECOMMUNICATIONS COMPANY OF N
170149	Frontier Communications of Breezewood LLC
170152	Frontier Communications of Canton LLC
170161	Commonwealth Telephone Company
170168	Frontier Communications of Pennsylvania LLC
170178	Frontier Communications of Lakewood LLC
170194	Frontier Communications of Oswavo River LLC
200271	CITIZENS MOUNTAIN STATE TEL
204338	Citizens Mountain State Tel
204339	Citizens Mountain State Tel
205050	Frontier West Virginia Inc.
210318	Frontier Communications of the South LLC
210328	Frontier Florida LLC
220362	Frontier Communications of Fairmount LLC
220387	Frontier Communications of Georgia LLC
230479	Frontier Communications of the Carolinas Inc.
230509	Frontier Communications of the Carolinas Inc.
240479	Frontier Communications of the Carolinas Inc.
240526	Frontier Communications of the Carolinas Inc.
250301	Frontier Communications Lamar County LLC
250306	Frontier Communications of Alabama LLC
250318	Frontier Communications of the South LLC
280460	Frontier Communications of Mississippi Inc.
290580	CITIZENS TEL OF VOLUNTEER STATE
294336	CITIZENS TEL OF TENNESSEE LLC
300615	Frontier North Inc.
300682	Frontier Communications of Michigan Inc.
310682	Frontier Communications of Michigan Inc.
310695	Frontier North Inc.
313033	Frontier Midstates Inc.
320750	Frontier Communications of Indiana Inc.
320772	Frontier North Inc.
320779	Frontier North Inc.
320828	Frontier Communications of Thorntown Inc.
323034	Frontier Midstates Inc.
330870	RHINELANDER TEL CO
330886	Frontier North Inc.
330891	Rhinelander Tel Co
330912	Frontier Communications of Mondovi LLC
330940	Rhinelander Tel Co
330941	Rhinelander Tel Co

SAC	Name
330944	Frontier Communications - St. Croix LLC
330964	Frontier Communications of Wisconsin LLC
330967	Frontier Communications of Viroqua LLC
340998	Frontier Communications of DePue Inc.
341011	Frontier Communications of Lakeside Inc.
341015	Frontier North Inc.
341036	Frontier North Inc.
341038	Frontier Communications of Illinois Inc.
	Frontier Communications - Midland Inc.
341055	Frontier Communications of Mt. Pulaski Inc.
341061	Frontier Communications of Orion Inc.
341067	Frontier Communications - Prairie Inc.
341073	
341079	Frontier Communications - Schuyler Inc.
341183	CITIZENS TEL OF ILLINOIS INC
343035	Frontier Communications of the Carolinas Inc.
351127	Frontier Communications of Iowa Inc
361123	CITIZENS TEL OF MINNESOTA
361367	Frontier Communications of Minnesota Inc.
367123	CITIZENS TEL OF MINNESOTA
371128	CITIZENS TEL OF NEBRASKA
442080	Frontier Southwest Incorporated
442154	Frontier Southwest Incorporated
452172	CITIZENS UTILITIES RURAL TEL CO
452302	Frontier Communications of the Southwest Inc.
454426	CITIZENS UTILITIES CO
454449	NAVAJO COMM CO
472416	Frontier Communications Northwest Inc.
474427	CITIZENS TELECOMM CO OF IDAHO
484322	CITIZENS TELECOMM CO OF MONTANA
494449	NAVAJO COMM CO
504429	CITIZENS TELECOMM CO OF UTAH
504449	NAVAJO COMM CO
522416	Frontier Communications Northwest Inc.
522449	Frontier Communications Northwest Inc.
532416	Frontier Communications Northwest Inc.
533401	CITIZENS TELECOMM CO OF OREGON
541863	Frontier Communications of the Southwest Inc.
542302	Frontier California Inc.
542308	CITIZENS TELECOMM CO OF CA
542315	CITIZENS TELECOMM CO OF CA
542319	Frontier California Inc.
542344	CITIZENS TELECOMM CO OF CA. Frontier Communica
543402	CITIZENS TELECOMM CO OF CA
	CITIZENS TELECOMM CO OF CA
554342	Frontier Communications of the Southwest Inc.
552302	CITIZENS TEL COMPANY
554431	
554432	CITIZENS TEL COMPANY

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

# IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

204339		143001430
Study Area Code (SAC	-	Service Provider Identification Number (SPIN) a certification form for each SAC through which it provides Lifeline service).
2018	W	Citizens Mountain State Tel
Recertification Year	State	ETC Name
N/A		LUMOS NETWORKS CORP
DBA, Marketing, or Ot (If same as ETC name, list "No		Holding Company Name (If same as ETC name, list "N/A" Do not leave blank)  Yes   No
vide a list of all ETCs that are ermined in accordance with Sc	e affiliated with the reporting ETC, ection 3(2) of the Communications	using page 4 and additional sheets if necessary. Affiliation shall be Act. That Section defines "affiliate" as "a person that (directly or indirectly) wnership or control with, another person." 47 U.S.C. § 153(2). See also 47
filiated ETC's SAC		Affiliated ETC's Name

### ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🔘

No 🖸

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

### Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company	named above. I am authorized to make this certification for the St	udy Area Code listed
above		

	JCM
Initial	

#### Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

#### **Annual Recertification**

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	20	29	30	32	24	8	12	14	13	14	10	14	220
B.	0	0	0	0	0	0	0	0	0	0	0	0	0
C.	20	29	30	32	24	8	12	14	13	14	10	14	220

#### **Recertification Methods**

#### State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	0	0	0	0	0	0	0

E. Name of the data source(s) used to verify consumer eligibility:

#### **ETC Direct Contact**

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

Γ		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
ſ	F.	0	0	0	0	0	0	0	0	0	0	0	0	0

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
G.	0	0	0	0	0	0	0	0	0	0	0	0	0

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
H.	0	0	0	0	0	0	0	0	0	0	0	0	0

### Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	20	29	30	32	24	8	12	14	13	14	10	14	220

J.	Name of third	party administrator	used to verify	subscriber subscriber	eligibility:
----	---------------	---------------------	----------------	-----------------------	--------------

USAC

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
K.	8	11	6	8	7	3	1	3	5	4	1	0	57

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	12	18	24	24	17	5	11	11	8	10	9	14	163

### Certification:

#### Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial	

Recei	rtifica	tion	Metho	d:	ETC

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

certification for the SAC(s) listed above.	
Initial	

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial	JCM

#### No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

### Initial \_\_\_\_\_

M = (G+K)	N = (D+F+I)	O = M/N*100
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
57	220	25.91%

### Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour
Signature of Officer
jessica.matushek@ftr.com
Email Address of Officer
Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A
Printed Name and Title of Officer
Jan 29, 2019
Date
585-777-6719
Contact Phone Number

SAC	Name	
135200	The Southern New England Telephone Company	
150072	Frontier Communications of AuSable Valley Inc.	
150100	Frontier Communications of New York Inc.	
150110	OGDEN TELEPHONE COMPANY	
150121	Frontier Telephone of Rochester Inc.	
150122	Frontier Communications of Seneca Gorham Inc.	
150128	Frontier Communications of Svlvan Lake Inc.	
154532	CITIZENS TELECOMMUNICATIONS COMPANY OF N	
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF N	
154534	CITIZENS TELECOMMUNICATIONS COMPANY OF N	
170149	Frontier Communications of Breezewood LLC	
170152	Frontier Communications of Canton LLC	
	Commonwealth Telephone Company	
170161	Frontier Communications of Pennsylvania LLC	
170168	Frontier Communications of Lakewood LLC	
170178	Frontier Communications of Oswavo River LLC	
170194	CITIZENS MOUNTAIN STATE TEL	
200271	Citizens Mountain State Tel	
204338	Citizens Mountain State Tel	
204339	Frontier West Virginia Inc.	
205050	Frontier Communications of the South LLC	
210318	Frontier Florida LLC	
210328	Frontier Communications of Fairmount LLC	
220362	Frontier Communications of Georgia LLC	
220387	Frontier Communications of the Carolinas Inc.	
230479	Frontier Communications of the Carolinas Inc.	
230509	Frontier Communications of the Carolinas Inc.	
240479	Frontier Communications of the Carolinas Inc.	
240526	Frontier Communications Lamar County LLC	
250301	Frontier Communications of Alabama LLC	
250306	Frontier Communications of the South LLC	
250318	Frontier Communications of Mississippi Inc.	
280460	CITIZENS TEL OF VOLUNTEER STATE	
290580	CITIZENS TEL OF VOLGATEERS THE CITIZENS TEL OF TENNESSEE LLC	
294336	Frontier North Inc.	
300615		
300682	Frontier Communications of Michigan Inc.	
310682	Frontier Communications of Michigan Inc.	
310695	Frontier North Inc.	
313033	Frontier Midstates Inc.	
320750	Frontier Communications of Indiana Inc.	
320772	Frontier North Inc.	
320779	Frontier North Inc.	
320828	Frontier Communications of Thorntown Inc.	
323034	Frontier Midstates Inc.	
330870	RHINELANDER TEL CO	
330886	Frontier North Inc.	
330891	Rhinelander Tel Co	
330912	Frontier Communications of Mondovi LLC	
330940	Rhinelander Tel Co	
330941	Rhinelander Tel Co	

SAC	Name
330944	Frontier Communications - St. Croix LLC
330964	Frontier Communications of Wisconsin LLC
330967	Frontier Communications of Viroqua LLC
340998	Frontier Communications of DePue Inc.
341011	Frontier Communications of Lakeside Inc.
341015	Frontier North Inc.
341036	Frontier North Inc.
341038	Frontier Communications of Illinois Inc.
341055	Frontier Communications - Midland Inc.
341061	Frontier Communications of Mt. Pulaski Inc.
341067	Frontier Communications of Orion Inc.
341073	Frontier Communications - Prairie Inc.
341079	Frontier Communications - Schuvler Inc.
341183	CITIZENS TEL OF ILLINOIS INC
343035	Frontier Communications of the Carolinas Inc.
351127	Frontier Communications of Iowa Inc
361123	CITIZENS TEL OF MINNESOTA
361367	Frontier Communications of Minnesota Inc.
367123	CITIZENS TEL OF MINNESOTA
371128	CITIZENS TEL OF NEBRASKA
442080	Frontier Southwest Incorporated
442154	Frontier Southwest Incorporated
452172	CITIZENS UTILITIES RURAL TEL CO
452302	Frontier Communications of the Southwest Inc.
454426	CITIZENS UTILITIES CO
454449	NAVAJO COMM CO
472416	Frontier Communications Northwest Inc.
474427	CITIZENS TELECOMM CO OF IDAHO
484322	CITIZENS TELECOMM CO OF MONTANA
494449	NAVAJO COMM CO
504429	CITIZENS TELECOMM CO OF UTAH
504449	NAVAJO COMM CO
522416	Frontier Communications Northwest Inc.
522449	Frontier Communications Northwest Inc.
532416	Frontier Communications Northwest Inc.
533401	CITIZENS TELECOMM CO OF OREGON
541863	Frontier Communications of the Southwest Inc.
542302	Frontier California Inc.
542308	CITIZENS TELECOMM CO OF CA
542315	CITIZENS TELECOMM CO OF CA
542319	Frontier California Inc.
542344	CITIZENS TELECOMM CO OF CA. Frontier Communication
543402	CITIZENS TELECOMM CO OF CA
544342	CITIZENS TELECOMM CO OF CA
552302	Frontier Communications of the Southwest Inc.
554431	CITIZENS TEL COMPANY
554432	CITIZENS TEL COMPANY

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

# IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

205050		143001432			
Study Area Code (SAC	•	Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline service).			
2018	W	Frontier West Virginia Inc.			
Recertification Year State		ETC Name			
N/A		FRONTIER COMMUNICATIONS CORPORAT			
(If same as ETC name, list "N	any have affiliated ETCs?	(If same as ETC name, list "N/A" Do not leave blank)  Yes			
vide a list of all ETCs that ar rmined in accordance with S	e affiliated with the reporting ETC, i ection 3(2) of the Communications A	using page 4 and additional sheets if necessary. Affiliation shall be Act. That Section defines "affiliate" as "a person that (directly or indirectly) nership or control with, another person." 47 U.S.C. § 153(2). See also 47			
filiated ETC's SAC		Affiliated ETC's Name			

### ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🔼

No 🖸

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

#### Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above	I am authorized to make this certificate	ion for the Study Area Code listed
ahove		

- 4	JCM	
Initial		

### Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54,408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

#### **Annual Recertification**

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- Subscribers de-enrolled prior to recertification attempts
- Total number of subscribers ETC is responsible for recertifying (A-B) C.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	133	224	182	190	134	83	68	74	70	107	64	106	1435
В.	0	0	0	0	0	0	0	0	0	0	0	0	0
C.	133	224	182	190	134	83	68	74	70	107	64	106	1435

#### Recertification Methods

#### State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	0	0	0	0	0	0	0

E. Name of the data source(s) used to verify consumer eligibility:

#### **ETC Direct Contact**

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
F.	0	0	0	0	0	0	0	0	0	0	0	0	0

G. Subscribers who failed to recertify through ETC direct outreach attempt

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
G.	0	0	0	0	0	0	0	0	0	0	0	0	0

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

ľ		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
Ī	H,	0	0	0	0	0	0	0	0	0	0	0	0	0

### Third Party

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	133	224	182	190	134	83	68	74	70	107	64	106	1435

J.	Name of third party	administrator used to	verify	subscriber	eligibility:
----	---------------------	-----------------------	--------	------------	--------------

USAC

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
K.	31	64	49	45	26	17	9	11	13	22	15	15	317

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	102	160	133	145	108	66	59	63	57	85	49	91	1118

### Certification:

#### Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial \_\_\_\_\_

#### Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline

subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.
Initial
Recertification Method: Third Party I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an

administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s)

Initial JCM

listed above.

#### No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

## Initial \_\_\_\_\_

M = (G+K)	N = (D+F+I)	O = M/N*100
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
317	1435	22.09%

### Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 29, 2019

Date

585-777-6719

Contact Phone Number

SAC	Name
135200	The Southern New England Telephone Company
150072	Frontier Communications of AuSable Valley Inc.
150100	Frontier Communications of New York Inc.
150110	OGDEN TELEPHONE COMPANY
150121	Frontier Telephone of Rochester Inc.
150122	Frontier Communications of Seneca Gorham Inc.
150128	Frontier Communications of Sylvan Lake Inc.
154532	CITIZENS TELECOMMUNICATIONS COMPANY OF N
154533	CITIZENS TELECOMMUNICATIONS COMPANY OF N
154534	CITIZENS TELECOMMUNICATIONS COMPANY OF N
170149	Frontier Communications of Breezewood LLC
170152	Frontier Communications of Canton LLC
170161	Commonwealth Telephone Company
170168	Frontier Communications of Pennsylvania LLC
170178	Frontier Communications of Lakewood LLC
170174	Frontier Communications of Oswavo River LLC
200271	CITIZENS MOUNTAIN STATE TEL
204338	Citizens Mountain State Tel
204339	Citizens Mountain State Tel
205050	Frontier West Virginia Inc.
210318	Frontier Communications of the South LLC
210328	Frontier Florida LLC
220362	Frontier Communications of Fairmount LLC
220387	Frontier Communications of Georgia LLC
230479	Frontier Communications of the Carolinas Inc.
230509	Frontier Communications of the Carolinas Inc.
240479	Frontier Communications of the Carolinas Inc.
240526	Frontier Communications of the Carolinas Inc.
250301	Frontier Communications Lamar County LLC
250306	Frontier Communications of Alabama LLC
250318	Frontier Communications of the South LLC
280460	Frontier Communications of Mississippi Inc.
290580	CITIZENS TEL OF VOLUNTEER STATE
294336	CITIZENS TEL OF TENNESSEE LLC
300615	Frontier North Inc.
300613	Frontier Communications of Michigan Inc.
310682	Frontier Communications of Michigan Inc.
310695	Frontier North Inc.
313033	Frontier Midstates Inc.
320750	Frontier Communications of Indiana Inc.
320730	Frontier North Inc.
320779	Frontier North Inc.
	Frontier Communications of Thorntown Inc.
320828	Frontier Midstates Inc.
323034	RHINELANDER TEL CO
330870	Frontier North Inc.
330886	Rhinelander Tel Co
330891	Frontier Communications of Mondovi LLC
330912	Rhinelander Tel Co
330940	Rhinelander Tel Co

SAC	Name
330944	Frontier Communications - St. Croix LLC
330964	Frontier Communications of Wisconsin LLC
330967	Frontier Communications of Viroqua LLC
340998	Frontier Communications of DePue Inc.
341011	Frontier Communications of Lakeside Inc.
341015	Frontier North Inc.
341036	Frontier North Inc.
341038	Frontier Communications of Illinois Inc.
341055	Frontier Communications - Midland Inc.
341061	Frontier Communications of Mt. Pulaski Inc.
341067	Frontier Communications of Orion Inc.
341073	Frontier Communications - Prairie Inc.
341079	Frontier Communications - Schuvler Inc.
341183	CITIZENS TEL OF ILLINOIS INC
343035	Frontier Communications of the Carolinas Inc.
	Frontier Communications of Iowa Inc
351127	CITIZENS TEL OF MINNESOTA
361123	Frontier Communications of Minnesota Inc.
361367	CITIZENS TEL OF MINNESOTA
367123	CITIZENS TEL OF NEBRASKA
371128	Frontier Southwest Incorporated
442080	Frontier Southwest Incorporated
442154	CITIZENS UTILITIES RURAL TEL CO
452172	Frontier Communications of the Southwest Inc.
452302	CITIZENS UTILITIES CO
454426	NAVAJO COMM CO
454449	Frontier Communications Northwest Inc.
472416	CITIZENS TELECOMM CO OF IDAHO
474427	CITIZENS TELECOMM CO OF MONTANA
484322	
494449	NAVAJO COMM CO CITIZENS TELECOMM CO OF UTAH
504429	
504449	NAVAJO COMM CO
522416	Frontier Communications Northwest Inc.
522449	Frontier Communications Northwest Inc.
532416	Frontier Communications Northwest Inc.
533401	CITIZENS TELECOMM CO OF OREGON
541863	Frontier Communications of the Southwest Inc.
542302	Frontier California Inc.
542308	CITIZENS TELECOMM CO OF CA
542315	CITIZENS TELECOMM CO OF CA
542319	Frontier California Inc.
542344	CITIZENS TELECOMM CO OF CA. Frontier Communica
543402	CITIZENS TELECOMM CO OF CA
544342	CITIZENS TELECOMM CO OF CA
552302	Frontier Communications of the Southwest Inc.
554431	CITIZENS TEL COMPANY
554432	CITIZENS TEL COMPANY
551132	